



NORMAN REGIONAL HOSPITAL AUTHORITY
Board Meeting
August 22, 2022

M I N U T E S

The Norman Regional Hospital Authority met in monthly session Monday, August 22, 2022 at 5:30p.m. in the Porter Board Room . The meeting Agenda was posted August 18, 2022 on the NRHS and City of Norman websites and at the entrance to Norman Regional Hospital.

Members Present: Doug Cubberley
Joan Greenleaf
Kevin Pipes
Jerome (Jerry) Weber, Ph.D.
Dianne Chambers, MD
Muhammad Anwar, MD
Mary Womack
Paula Roberts

Others Present: Richie Splitt, President & CEO
Brittni McGill, CNO
Ken Hopkins, CFO
Paula Price, VP Strategy & Growth
Joe Voto, MD, Chief of Medical Staff
James Bond, MD
Kara Cornell, Administrative Fellow
Jack DeLester, JC Penny Leadership Fellow
Jenny Anderson, Administrative Director Quality & Performance
Larry Harden, Administrative Director, Risk Management
Teresa Brown, Director, Strategy & Business Growth
Annette Troxell, RN, Director PCS, Labor, Delivery & Recovery
Melissa Herron, Director, Integrated Marketing
Amber Browning, Specialist Health Promotions
Drew Hill, Multi-Media and Audi/Visual Specialist

Members Absent: James Chappell

Recorder: Claudia Todd, Executive Assistant

Agenda Item I. Meeting Called to Order

Mr. Cubberley called the August 22, 2022, Norman Regional Hospital Authority business meeting to order at 5:32p.m.

Agenda Item II. Introduction and Recognition of Outstanding Healers

A. September 2022 Healer of the Month – Amber Browning, RN Health Promotion Specialist

Mr. Cubberley introduced Ms. Price, VP Strategy & Growth.

Mr. Price shared she and Ms. Browning have worked together over 19 years. Their first project together was working the drive thru flu clinic at the Porter campus. Shortly thereafter, Ms. Browning visited with Ms. Price asking if NRHS might be interested in being a trailblazer in the Oklahoma Turning Point Program. NRHS joined and assisting with writing the language for the program and becoming one of their first certified healthy businesses in the area.

She implemented the Healthy Community Initiatives campaign in Norman and then continued on to Cleveland County, making it one the healthiest counties in Oklahoma. She helped implement a tobacco free campus and became the Education Counselor for inpatient tobacco cessation and well as a Wellness Coach.

Ms. Browning was instrumental in establishing the wellness committee and the Spirit of Wellness awards. Her fellow healers say she is always patient and kind to patients, providing guidance to wellness and listening to the patients needs.

Ms Browning thanked everyone for the honor and appreciates the support of her fellow healers. Total wellness helps benefit everyone and it would not be possible without her fellow healers who also make wellness a priority.

Mr. Cubberley congratulated and thanked Ms. Browning on behalf of the Board for her outstanding dedication, professionalism, compassion and positive attitude that continues to make Norman Regional Health System a caring, high quality system.

Mr. Splitt introduced Jake DeLester, the University of Oklahoma JC Penny Leadership Fellow. Mr. DeLester will be joining us for the next year at the board meetings. Mr. DeLester is pursuing an accelerated Master's degree in Finance, obtaining both a BBA and MS in Finance.

Ms. Browning and Ms. Brown left the meeting at 5:40pm.

Agenda Item III. Board Education: OBED Update

Ms. Annette Troxell, RN, Director PCS, Labor, Delivery & Recovery presented on overview of the NRHS Obstetric Emergency Department (OBED). The OBED provides timely and efficient emergency care 24 hours a day, 7 days a week to pregnant patients presenting with unscheduled medical needs.

Ms. Troxell, the benefits of the program – including having an experienced OB hospitalist on-site 24/7; which allows pregnant patients to bypass the regular emergency room and receive more immediate, specialized care. Norman Regional partners with the

Obstetrical Hospitalist Group (OBHG) to deliver these services at the HealthPlex. OBHG is a group of board-certified, OB physicians who specialize in obstetrical and labor services. The OB hospitalist works closely with the patient's primary physician and nursing staff to assess her condition, discuss care options and provide appropriate treatment. NRHS is the first and only OBED licensed hospital for OBED. The vision of the program is to elevate the standards of women's health care by delivering specialized services that improve quality and positively impact the lives of women, their newborns and families we serve. The OBED opened on July 18, 2018.

Patient care enhancements through this model change are significant. Prior to the OBED, patients presented to the labor triage area in the labor and delivery department. An RN performed an assessment, a call was made to the physician at their office or home and patients were either discharged or admitted to the labor unit. This inefficient process could take several hours. With OBED, every patient is seen by a board certified OB/GYN and treated with enhanced patient safety methods including care for unassigned OB and GYN patients, greater compliance with national, evidence-based protocols and reduced nurse assisted deliveries.

Additionally, with implementation of the Post-Birth Warning Signs program in April 2019 and the Blue Band program in August 2019, patients who present to the hospital seeking care after delivery have decreased delays in receiving the care they need.

Since beginning the program in July 2018, the gestational age for treatment in the OBED had been lowered from 20 weeks to 14 weeks.

Mutually agreed upon quality goals are reviewed annually. Results have been quite impressive and patient satisfaction is very high.

Next steps for the OBED program are to obtain national certification for the program. Using the framework for Perinatal Care Certification and working with the Center of Improvement and Healthcare Quality (CIHQ), NRHS will assist in developing the criteria to begin the certification journey with The Joint Commission.

Ms Troxell left the meeting at 6:10pm.

Agenda Item IV. Approval of July 25, 2022, Norman Regional Hospital Authority Board Meeting Minutes

A. Mr. Cubberley asked for approval of the July 25, 2022 Board Meeting Minutes

ACTION TAKEN: Ms. Roberts made the motion to approve the July 25, 2022 Board Meeting Minutes. Mr. Pipes seconded the motion, and the motion was approved unanimously with aye votes from Mr. Cubberley, Ms. Greenleaf, Mr. Pipes, Dr. Weber, Dr. Chambers, Dr. Anwar, Ms. Womack and Ms. Roberts.

Agenda Item V. Performance Update

Ms. Anderson, Administrative Director Quality & Performance, presented the FY2022 Quality & Safety Metrics Improvements.

Ms. Anderson shared the following:

- Core Sepsis Bundle Compliance – 22% improvement
- Severe Sepsis & Septic Shock Mortality – 15% decrease
- Pneumonia Mortality – 33% decrease
- Early Elective Delivery – 100% decrease
- Patient Safety Indicator – Composite – 29% decrease
- Pressure Ulcers – Stage III/IV – 58% decrease
- Perioperative Hemorrhage/Hematoma – 26% decrease
- Perioperative PE or DVT – 64% decrease
- Readmissions – Risk adjusted – 2% decrease
- Acute Myocardial Infraction CMS Readmissions – 9% decrease
- Coronary Artery Bypass Graft CMS Readmissions – 27% decrease
- Pneumonia CMS Readmissions – 26% decrease
- Chronic Obstructive Pulmonary Disease CMS Readmissions – 4% decrease
- Heart Failure CMS Readmissions – 1% decrease

Throughout the pandemic, the Patient Quality team continues to advance quality and safety measures throughout the health system.

Agenda Item VI. Medical Staff

- A. Dr. Voto presented the Medical Staff report. He stated the Medical Executive Committee (MEC) met on August 10, 2022. MEC covered a number of topics including – Post Transfusion Care forms, the 21st Century Act, Surgery Department updates, Medical Credentialing report and Department/Committee reports.

Agenda Item VII. Patient Quality & Safety Committee Meeting

- A. Mr. Cubberley announced a summary of the Strategic Planning Committee Meeting is included in the board packet. Ms. Greenleaf is available to address questions.

Agenda Item IX. Finance Committee

- A. Mr. Hopkins reported the Finance Committee met August 15, 2022.
- B. Mr. Hopkins presented the Norman Regional Health System Financial report for July 2022:

July 2022 Financial Performance

- Gross Revenues (Budget \$232,559,949)..... \$205,555,457
- Net Patient Revenue (Budget \$46,639,586)..... \$40,826,027
- Total Operating Expenses (Budget \$48,178,197)..... \$48,368,823
- Total Operating Revenues (Budget \$47,073,773)..... \$41,256,585
- Operating Income (Budget \$1,104,424)..... (\$7,112,238)
- Non-Operating Revenues (Expenses) (Budget \$860,945)..... (\$6,114,602)
- Excess Revenues over Expenses (Budget \$243,479)..... (\$997,636)

Year-to-Date

- Operating Income (Budget \$1,104,424)..... (\$7,112,238)
- Non-Operating Revenues (Expenses) (Budget \$860,945)..... (\$6,114,602)
- Excess Revenues over Expenses (Budget \$243,479)..... (\$997,636)
- Accounts Receivable Days (Budget 48 Days)..... 48.2 Days
- Days Cash on Hand.....166.0 Days

ACTION TAKEN: Dr. Weber motioned to approve the July 2022 NRHS Financial Statements. Dr. Anwar seconded the motion. July 2022 Financials were approved unanimously with aye votes from Mr. Cubberley, Ms. Greenleaf, Mr. Pipes, Dr. Weber, Dr. Chambers, Dr. Anwar, Ms. Womack and Ms. Roberts.

Agenda Item X. Old Business

None

Agenda Item XI. New Business

Ms. Price presented the Fiscal Year 2022 year-end report on awards and honors earned by Norman Regional.

Agenda Item XII. Administrative Report

Ms. McGill provided an update on the following:

- Orientation for the 2024 class of the OU College of Nursing students was held recently. These students will do their clinical rotations at NRHS for their next 2 years. NRHS healers are providing all instruction during the clinical rotations.
- The NRHS student nurse-partner program currently has seven academic partners. This innovative program is a joint project with the Oklahoma Board of Nursing and has been accepted to present at the Vizient National Conference. This program is an important tool in our talent acquisition strategy at Norman Regional.
- In partnership with Norman Public Schools, NRHS facilitated multiple specialized training exercises for NPS nurses and staff.

Mr. Splitt presented an update on the following:

- The window for the next Joint Commission accreditation visit starts January 2023.
- Flu shots for NRHS healers will be provided in late September. Trustees are invited to receive their annual flu shot at the September board meeting.
- The University of Oklahoma is preparing the transition from the Big XII to the Southeastern Conference (SEC). This transition is expected to increase student enrollment and boost game day participation from fans of the SEC schools. This changeover is likely to impact the growth of our city as well.
- Mr. Hopkins and Mr. Splitt completed 1 of 2 bond rating calls last week.
- Proposition 6, will be on the ballot August 23rd. The Proposition proposes expanding the NRHA Board from 9 to 11 Trustees allowing for 2 new members to join the Board from communities served by NRHS.

Ms. Anderson, Ms. Herron and Mr. Hill left the meeting at 6:51pm.

Agenda Item XIII Proposed Executive Session

A. Proposed Vote to Convene an Executive Session Pursuant to 25 Okla. Stat. Section 307 B.4. to Discuss with Legal Counsel Pending Internal Peer Review/Credentialing Investigation Regarding the Medical Staff Members/Applicants Listed Below;

ACTION TAKEN: Dr. Weber made a motion to adjourn into Executive Session. Ms. Roberts seconded and the motion was approved unanimously with aye votes from Mr. Cubberley, Ms. Greenleaf, Mr. Pipes, Dr. Weber, Dr. Chambers, Dr. Anwar, Ms. Womack and Ms. Roberts.

B. Medical Staff Recommendations Regarding the Medical Staff Members/Applicants as Listed in XIII.B 1-3 Below.

1. Recommend New Provisional Medical Staff Appointments:

- a. Jay Jennings, MD – Surgery – Active
- b. Hitesh Patel, MD – Pediatrics – Active
- c. Hannah Elliott, PA-C – Radiology – Allied Health
- d. Bethany Browne, PA-C – Surgery – Allied Health
- e. Lacey Becker, APRN-CNP – Pediatrics – Allied Health
- f. Feras Jalab, MD – Radiology – Privileges Only
- g. Kimberly Montell, DO – Emergency Medicine – Privileges Only

2. Recommend Advancement of Medical Staff from Provisional Status:

- a. Lindsey Hannah, MD – Pediatrics – Active
- b. Rachelle Haning, DO – Emergency Medicine – Active
- c. Kate Petrilla, DO – Emergency Medicine – Active
- d. Vincent Petros, DO – Medicine – Active
- e. Andrew Phillips, DO – Emergency Medicine – Active

3. Recommended Medical Staff Reappointments:

- a. Joel Kardokus, MD – Hospital Medicine – Active
- b. Ryan Carter, MD – Hospital Medicine – Active
- c. Geo Phillips-Chacko, MD – Hospital Medicine – Active
- d. James Love, MD – Medicine – Active
- e. Donna Jackson, MD – Pediatrics – Active
- f. Victor Wilson, MD – Pediatrics – Active
- g. Stephen Eichert, DO – Surgery – Active
- h. Sobia Ahmad, MD – Medicine – Consulting
- i. Eileen Fox, MD – Pediatrics – Courtesy
- j. Blakely Hamit, APRN-CNP – Pediatrics – Allied Health
- k. Winter Bathe, PA-C – Surgery – Allied Health

C. Request to Adjourn Out of Any Such Executive Session and Return to Regular Session

ACTION TAKEN: Mr. Pipes made a motion to adjourn out of Executive Session. Dr. Weber seconded, and the motion was approved unanimous aye votes from Mr. Cubberley, Ms. Greenleaf, Mr. Pipes, Dr. Weber, Dr. Chambers, Dr. Anwar, Ms. Womack and Ms. Roberts.

Mr. Cubberley noted the Board returned to regular session. There were no decisions or votes taken except to return to regular session and any information shared during the Executive Session is privileged and needs to remain in Executive Session.

A. Proposed Vote to Approve or Disapprove the Medical Executive Committee Recommendations Regarding Credentialing of the Referenced Medical Staff Members as Listed in XII B 1-3.

ACTION TAKEN: Dr. Weber motioned to approve credentialing items as recommended by Medical Executive Committee and Credentials Committee of all referenced Medical Staff members listed in XII B 1-2. Mr. Pipes seconded, and the motion was approved with unanimous aye votes from Mr. Cubberley, Ms. Greenleaf, Mr. Pipes, Dr. Weber, Dr. Chambers, Dr. Anwar, Ms. Womack and Ms. Roberts.

Agenda Item XIV. Board Open Discussion

Mr. Hopkins explained debt service coverage ratios and related debt covenant requirements.

Mr. Splitt provided a transition and activation update for the new Norman Regional 9 facility.

Agenda Item XV. Adjournment

ACTION TAKEN: Dr. Weber made a motion to adjourn the meeting at 7:14pm. Ms. Roberts seconded, and the motion passed unanimously with aye votes from Mr. Cubberley, Ms. Greenleaf, Mr. Pipes, Dr. Weber, Dr. Chambers, Dr. Anwar, Ms. Womack and Ms. Roberts.

Respectfully Submitted,

A handwritten signature in blue ink that reads "Mary Womack". The signature is written in a cursive, flowing style.

Mary Womack, Vice-Chair/Secretary