

NORMAN REGIONAL HOSPITAL AUTHORITY  
Board Study Session  
February 12, 2022

MINUTES

The Norman Regional Hospital Authority met in a Board Study Session, Saturday, February 12, 2022 in the Norman Regional Moore Conference Center. The meeting notification was posted on the NRHS and Norman/City Websites and at the entrance of Norman Regional Hospital.

Members Present: Doug Cubberley, Chairman  
Joan Greenleaf  
Diane Chambers, MD  
Kevin Pipes  
Jerome (Jerry) Weber, Ph.D.  
Tom Sherman  
Mary Womack  
James Chappel  
Muhammad Anwar, MD

Others Present: Richie Splitt, President and CEO  
Ken Hopkins, CFO  
John Manfredo, COO  
Meegan Carter, VP Population Health & Wellness  
Paula Price, VP Strategy & Growth  
Dr. Aaron Boyd, MD, CMO  
Brittni McGill, CNO  
Austin Gailey, Administrative Fellow  
Kelly Dexter, Manager Education Center & Media Services

Recorder: Claudia Todd, Executive Assistant

Mr. Cubberley welcomed and thanked everyone for attending the February 2022 NRHA Board Advance.

Mr. Splitt thanked everyone for attending the event on a Saturday.

**I. GOVERNANCE 2022**

Mr. Splitt provided an overview of Healthcare Board Governance practices - including pressures to change, key trustee principles of oversight and guidance, fiduciary responsibilities and the difference between board governance and operational management.

**II. INSPIRE HEALTH**

Mr. Manfredo presented an Inspire Health project update.

- A. HealthPlex: Provided up-to-date construction progress inside and outside of the HPX, reviewed the approximate schedule for transition and activation.
- B. Norman Regional Nine Freestanding ED: Shared photos of the construction progress and remaining milestones leading up to completion.
- C. Porter Health Village: Reviewed overall plan for the Porter campus – including the Senior Wellness and Behavioral Health. Due to probable construction start dates for the Senior Wellness and Behavioral Health to begin this Spring/Summer, temporary healer parking accommodations are being planned.

### **III. SERVICE-LINE OVERVIEW**

- A. Clinic Performance: The healthcare industry has undergone major policy and business model changes over the past decade, and NRHS has adapted physician practice management accordingly. The shift from volume to value continues to modify how patient care is paid for and delivered. Ms. Carter provided an overview of benchmarked data from a national healthcare firm that demonstrated NRHS's success as well as opportunities for improvement. NRHS will continue pursuing efforts that support growth and service excellence (e.g., strengthening patient relationships and creating more personalized engagements that drive better health outcomes).
- B. Health @ the Well: Ms. Carter provided an update on the activities and services at the Well.
- C. NMotion at the Young Family Athletic Center (YFAC): The design for the NRHS Sports and Human Performance Clinic (NMotion) inside the YFAC has been finalized. Ground-work is underway today, and further construction should begin this summer.

### **IV. PROVIDER WELLNESS**

Dr. Boyd provided information on Provider Wellness or “burnout.” This is a national phenomenon impacting healthcare today. Dr. Boyd reviewed survey results from the American Hospital Association, and shared the various support services Norman Regional has provided all healers throughout the pandemic. It is believed the pandemic is shifting to an endemic (i.e., something we all learn to live with, similar to the flu or other communicable diseases).

### **V. THE GREAT RESIGNATION**

Ms. McGill provided information on the decline in the healthcare workforce across the nation due to the pandemic and other pressures. The American Hospital Association considers 3 factors in this decline: emotional toll of the job, unstable staffing levels, and the demanding nature/intensity of the work.

Ms. McGill reviewed Norman Regionals plans to maintain adequate staffing levels with new opportunities – including partnerships with local colleges for additional residency and nurse extern programs, clinical rotations, retention programs, recruiting events and additional recognition programs.

## **VI. FINANCIAL OVERVIEW**

- a. Mr. Hopkins presented a financial overview of the past year due to COVID and the economy. He investigated challenges to NRHS's budget, impact of those challenges and the potential opportunities remaining for the fiscal year.

Mr. Hopkins reported Medicaid expansion began July 1<sup>st</sup> of this year and we expect to see additional changes. NRHS is collecting data to determine the direct impact of Medicaid Expansion on our health system.

## **VII. NRHS COMMUNITY ECONOMIC IMPACT**

Due to time constraints, Ms. Price was unable to present the Economic Impact report. That information will be shared at a future Board meeting.

## **VIII. ACHIEVEMENTS & AWARDS**

Due to time constraints, Mr. Splitt was unable to present this information.

## **IX. MISCELLANEOUS FEATURES & UPDATES**

Due to time constraints, Mr. Splitt was unable to present this information.

## **X. ADJOURN**

Dr. Weber motioned to adjourn. Mr. Chappel 2<sup>nd</sup>. The NRHA Board Advance ended at 2:02pm.

Respectfully Submitted,



Mary Womack, Vice Chair/Secretary