City of Norman Animal Shelter Oversight Board

Municipal Building Multi-Purpose Room 201 West Gray

Monday, June 27, 2016 6:00 p.m.

| I. | Call to OrderChairperson Mark Howery | |
|-------|--|------------|
| II. | Roll CallChairperson Mark Howery | |
| III. | Discussion & Approval of the MinutesChairperson Mark Howery Action needed: motion to approve or reject minutes Action Taken: A motion to accept the minutes as amended was made by Jennifer Kidr and seconded by Jayne Crumpley. The motion was carried. | <u>ney</u> |
| IV. | Monthly Statistics | |
| V. | Construction / Move-in Update Captain Arnold Action Needed: Acknowledge Presentation | |
| VI. | Standard Operating Procedures UpdateCaptain Arnold/Rebecca Bean Action Needed: Discussion | |
| VII. | Discussion of NAWC Staffing Needs and Hours of OperationRebecca Bean / Mark Howery Action Needed: Discussion and Potential Recommendation | |
| VIII. | Miscellaneous CommentsChairperson Mark Howery | |
| IX. | AdjournmentChairperson Mark Howery Action needed: Motion to adjourn meeting <u>Action Taken: A motion to adjourn the meeting was made by Kathryn Schwartz Biern</u> at approximately 7:50 p.m. The motion was seconded by Jayne Crumply, the motion carried. | |

Norman Animal Welfare Center Oversight Committee June 27, 2016

The Norman Animal Welfare Center Oversight Committee of the City of Norman, Cleveland County, State of Oklahoma, met in the Multi-Purpose room on the 27th day of June, 2016, at 6:00 p.m. The notice and agenda of the meeting were posted in the Municipal Building at 201 West Gray Street on the 23rd of June, 2016. The meeting was also posted on the City of Norman website.

I. <u>CALL TO ORDER.</u>

Chairperson Mark Howery called the meeting to order at approximately 6:17 pm.

II. <u>ROLL CALL.</u>

BOARD MEMBERS PRESENT:

Chairperson Mark Howery Jayne Crumpley Joe Carter, D. V. M. Rebecca Bean Jennifer Kidney PhD Kathryn Schwartz Bierman Councilman Stephen Tyler Holman

ABSENT: Ginger Noble, D. V. M.

OTHERS PRESENT:

Captain Lance Arnold Darci Poe, Norman Animal Welfare

III. <u>APPROVAL OF THE MINUTES</u>

Jayne Crumpley pointed out that she was not at the last meeting. Chairperson Mark Howery said he thought the motions for the volunteerism award and the naming of the first recipient were two separate motions, not one. Darci Poe said she will go back and listen to the minutes to double check.

Jennifer Kidney said she would like to make a motion to accept the minutes as amended. Jayne Crumpley seconded. The motion was carried.

IV. MONTHLY STATISTICS

Captain Arnold read over the statistics for May. Rebecca Bean asked if the low cost spay/neuter were included in those statistics. Captain Arnold said no; we had just gotten those numbers, so that is why they are not in the statistics. Chairperson Mark Howery asked what "time" means in the foster outcome portion. Captain Arnold and Darci Poe said they are not sure but will find out.

Dr. Joe Carter asked if someone wants to foster a dog, what the procedure is. Captain Arnold answered that right now the term "foster" refers to foster to adopt. He said we are on the cusp of having a real foster program. Captain Arnold explained the Adoption Ambassador program. He said one reason we are holding up on the foster program is due to the medical aspect of it, of getting the veterinarian. He said the language was approved for the permanent part time veterinarian position; it is just a matter of the city putting out the announcement. The position becomes funded July 1st. He said with that position, the predominant job will be spaying and neutering, but also taking care of the animals in the foster program.

Captain Arnold explained how to become a volunteer. There was a discussion about the volunteer coordinator for the Police Department and Animal Welfare.

Rebecca Bean said if there is a need for t-shirts or vests to be made with the Animal Welfare Logo on it, she knows some screen printers that we could work with if needed. Captain Arnold thanked Rebecca.

Captain Arnold said that one caution from the American Society for the Prevention of Cruelty to Animals (ASPCA) was not to jump into too many things at once. He said it was suggested to take a couple of things, make them solid first, and then start new project.

V. <u>CONSTRUCTION / MOVE IN UPDATE</u>

Chairperson Mark Howery said most of us were at the ribbon cutting and he understands that animals are moved in now, but at the time of the ribbon cutting we only had temporary occupancy. Captain Arnold said that animals are fully moved in now.

Captain Arnold said that we do not have the completion permit as there are some small issues with the plumbing, heating, ventilation, and air conditioning system, and a couple of punch list items. He said the issues between the plumber and Cooley Construction was holding up the process. He said there is a meeting Wednesday at 2pm to hopefully finalize those issues.

There was a discussion about the autoclave and getting it serviced.

Rebecca Bean asked if any changes to the pipe and railing would come out of the general budget. Captain Arnold answered no; it would simply be a change order.

There was a discussion about the intake process and kennel space for intake as well as having a breakroom for employees.

Dr. Joe Carter asked what the status of the adoption trailer was. Captain Arnold answered that the trailer is done; it is currently at the city garage. He said he got the quotes back for the wrap; we have encumbered the money for the wrap. He said there were little things like the hitch and other minor tweaks the garage wanted to make since they are the ones that will be doing maintenance on it from here on out. He said after that then, the trailer will get the graphics done.

Chairperson Mark Howery said once the construction is finished and things are in order, he would like us to consider when it may be comfortable to have the meetings at Norman Animal Welfare in the multipurpose room. Captain Arnold said that there is nothing in that space now; it is just a matter of getting the tables and chairs and a recording system.

Chairperson Mark Howery said the only regret he had was that John Bowman wasn't at the ribbon cutting. He remarked that John had invested so much into this project, and he wished John could have been there.

VI. STANDARD OPERATING PROCEDURES UPDATE

Chairperson Mark Howery said Kate from the American Society for the Prevention of Cruelty to Animals came to Norman on Monday and on Tuesday, and the day was dedicated to a workshop with the staff to review and draft standard operating procedures.

Captain Arnold said Kate came in late Monday afternoon to take a tour, and the American Society for the Prevention of Cruelty to Animals paid for the entire trip. He said Lou, who is our representative, came with her from the Dallas area. He said she, Kate, drilled down the operation side of it; she went through processes, starting with intake of the animal, and then the process through the shelter to the adoption process. He said she asked a lot of questions; she was getting a lot of ideas and feedback from everyone who was there. She is going to come back to us with a list of things to address. She cautioned us to pick a couple of things and then to get those down really well before we move on to the next thing. She said that we are currently understaffed to do some of the things we want to do.

Rebecca Bean said some of the highlights are things she never considered. We talked about things, from intake, cleaning, adoptions, off site events, sick treatment decisions, animals moving through the shelter, data, trapping animals, volunteers, and length of stay, hours, and euthanasia decisions. Rebecca said that one thing Kate stressed was that every shelter has limitations, has its challenges and benefits. Rebecca said the one thing Kate mentioned was that our kennels are not designed to have animals there for months and months. We should be asking what can we be doing for any animal as we walk through every day looking at each animal; what is our goal for this animal? Give it a timeline and give specific tasks to the volunteers for those animals. Rebecca Bean said it came down to very specific things regarding euthanasia criteria for dogs and cats. She said for sarcoptic mange, euthanasia would be the suggestion because it is transferable to the public. She said you have to weigh what you can do with the staff you have. Rebecca said also just trying to keep animals out of the shelter was a common cord throughout. She said one thing is to give people assistance, have a script as to why they are bringing in this animal today, and using data to look at areas where we are picking up animals the most to see if we need to do more education on spaying and neutering in those areas. There was a discussion about contacting the county for assistance.

Captain Arnold said that Kate mentioned having designated volunteers that could become mentors who then can train incoming volunteers and possibly take the work load off of staff.

Dr. Carter asked if Kate will be providing feedback on the list. Captain Arnold answered yes; she will rely on staff to look at it, to fine-tune it, and send it back to her. Rebecca Bean said that Kate reminded us that this is a living, breathing document that can be changed and needs to be reviewed, and that some decisions will be based on individualized situations to look at what our shelter can do.

Serita Wilson said she would offer her support on how to keep dogs in the home, for example, food for people who need food, veterinary services for people who can't afford it as well as spaying/neutering for their pets. She said we should do a "first day free" as a demeanor test for a puppy that needs to run around the yard, which sometimes is the solution for their upset situation. She said she loves the direction in which the shelter is going.

Jennifer Kidney said that a lot of the things said today are things that were already being done at the Animal Welfare Center, including the comment about preventing animals from coming into the shelter in the first place; we had this discussion before, and it was rather ugly, about the fact that Animal Welfare staff counseled people when they wanted to relinquish an animal; the audience said that we should just take them all, no questions asked.. She said she thinks we have always been doing the right thing, not just in the last few months. This is a process that has taken years. Chairperson Mark Howery said he agrees; positive changes have been going on for five to ten years in waves. Kate Schwartz-Bierman stated that we need to continue to push for improvement in the future.

VII. DISCUSSION OF NAWC STAFFING NEEDS AND HOURS OF OPERATION

Rebecca Bean said that Kate mentioned that ideally we would like the shelter to be open late once a week and to be open on Sundays, but without more staff, there is no way to reach that as a goal. She said in order to maintain the care of the animals, we need more kennel attendants; she said staff is stretched to the max; it is not fair to the employees or the animals. Chairperson Mark Howery asked how the committee can advocate for more staffing needs. Jennifer Kidney said we can make recommendations for more staffing needs; she said we need Captain Arnold to tell us what the needs are. Dr. Joe Carter said this blends in with the strategic plans as far as the needs for staffing are concerned, which directly affects the budget. He said we need to look at the timeline of the budget process; we would need that information possibly by October to know what the preferred staffing level is. There was a discussion about midyear adjustments.

Jennifer Kidney asked if Ellen's job was posted for hiring since she retired. Captain Arnold said there are 30 applicants, and we are interviewing eight tomorrow. Rebecca Bean asked when the decision for a veterinarian will be made and posted. Captain Arnold said we are waiting on human resources to post the job opening; it will be an open recruitment with no closing date. He said it will be for a permanent part time veterinarian.

Chairperson Mark Howery said it may be premature to make our recommendations now; we could revisit that topic in a month or two.

VIII. <u>MISCELLANEOUS COMMENTS</u>

Councilman Stephen Holman said that after three years on the committee, this will be his last meeting. He said Bill Hickman expressed interest in being on the committee so he will most likely be taking his place. He said he has enjoyed serving on the committee; although he doesn't have any animals, his girlfriend does, though he cares about the animals. He told a story about being attacked by a dog when he was a child; he was terrified after that. His father got him a Chihuahua when he was four years old that helped him get over that fear. He said he wanted to do what he could to make animal lives better as best he could. He said he has learned so much form serving on the committee and he is happy to hand it over to Bill.

Jayne Crumpley announced that this will be her last meeting also. She started serving on the committee in 2011. She said she sat through all of the architecture meetings, the building meetings, and she said she wanted to see the construction through to the end. She said she doesn't understand the hostility from the public to the committee and to staff. She said we are all here because we love animals. She thanked the committee and the shelter staff.

Chairperson Mark Howery acknowledged the history of both Stephen and Jayne and said he will miss them both. Jayne Crumpley said she appreciated Mark's dedication; he has been the "captain" of the ship for a long time.

Chairperson Mark Howery said next Tuesday July 5th there is a volunteer recognition reception. He hopes some people can come to it. There will be refreshments; it is from 5pm– 6pm.

Chairperson Mark Howery said the next meeting is scheduled for July 25th. He said he would like to entertain a motion to cancel the July and September meetings. He said there was mention about going back to meeting quarterly once the construction is complete. Jennifer Kidney said that in order to meet the budget timeline, we need an August and October meeting.

Jennifer Kidney made a motion to cancel the July and September meetings. Rebecca Bean seconded the motion. All voted in favor.

IX. ADJOURNMENT

<u>A motion to adjourn the meeting was made by Kathryn Schwartz Bierman_at approximately 7:50 p.m. The motion was seconded by Dr. Joe Carter, the motion was carried.</u>

ATTEST:

Mark Howery Chairperson

Norman Animal Welfare Center Oversight Committee June 27, 2016

IX. ADJOURNMENT

A motion to adjourn the meeting was made by Kathryn Schwartz Bierman_at approximately 7:50 p.m. The motion was seconded by Dr. Joe Carter, the motion was carried.

ATTEST:

Mark D Hower

Mark Howery Chairperson

| | Мау | 2016 | | |
|--|---|--|--|--|
| OPERATIONAL INFORMATION | May-16 | FY 16 | May-15 | FY15 |
| DOGS Number on hand from last month Number impounded this month Owner Relinquish In-field Pickup Adoption Returns Disposal Picked up Deceased Number Redeemed Number Redeemed Number Adopted to the Public Number Turned to Rescues Number Turned to Rescues Number Euthanized- Adoptable Number Euthanized- Non-Adoptable Number Died for Unknown Reason Number Fostered Number Escaped | $ \begin{array}{r} $ | $ \begin{array}{r} 1763 \\ 157 \\ 3 \\ 48 \\ 25 \\ 50 \\ 320 \\ 671 \\ 205 \\ 0 \\ 63 \\ 14 \\ 410 \\ 7 \\ \end{array} $ | $ \begin{array}{r} 34 \\ 145 \\ 11 \\ 0 \\ 6 \\ 4 \\ 7 \\ 32 \\ 37 \\ 11 \\ 0 \\ 8 \\ 0 \\ 31 \\ 0 \\ \end{array} $ | $ \begin{array}{r} 1420 \\ 116 \\ 14 \\ 35 \\ 19 \\ 58 \\ 315 \\ 437 \\ 173 \\ 19 \\ 122 \\ 9 \\ 277 \\ 2 \\ \end{array} $ |
| Total Now on Hand | 51 | | 49 | |
| CATS Number on hand from last month Number impounded this month Owner Relinquish In-field Pickup Adoption Returns Disposal Picked up Deceased Number Redeemed Number Adopted to the Public Number Adopted to the Public Number Turned to Rescues Number Turned to Rescues Number Euthanized- Adoptable Number Euthanized- Non-Adoptable Number Died for Unknown Reason Number Fostered Number Escaped | $ \begin{array}{r} 15 \\ 138 \\ 0 \\ 1 \\ 1 \\ 1 \\ 10 \\ 2 \\ 18 \\ 27 \\ 0 \\ 18 \\ 1 \\ 51 \\ 0 \\ 25 \\ \end{array} $ | $ \begin{array}{r} 1258 \\ 150 \\ 2 \\ 14 \\ 18 \\ 88 \\ 22 \\ 423 \\ 120 \\ 0 \\ 178 \\ 42 \\ 375 \\ 3 \\ \end{array} $ | $ \begin{array}{r} 15 \\ 90 \\ 10 \\ 0 \\ 3 \\ 0 \\ 7 \\ 2 \\ 17 \\ 6 \\ 0 \\ 6 \\ 0 \\ 18 \\ 0 \\ 49 \\ \end{array} $ | 852 92 1 4 2 91 28 187 167 30 178 7 146 1 |
| MISCELLANEOUS Domesticated Animals Wildlife Total | 1 44 50 | 28 574 602 | 3 198 201 | 18 795 813 |

Norman Animal Welfare Division

Norman Animal Welfare Division May 2016

| | | , | | | |
|----------------------------------|----------|------|-------|------------|------|
| SAFETY REPORT | May-16 | | FY16 | May-15 | FY15 |
| OJI | 1 | | 6 | 0 | 2 |
| City Vehicle Damaged | 0 | | 2 | 0 | 1 |
| Vehicle Accidents Reviewed | 0 | | 2 | 0 | 1 |
| Employee Responsible | 0 | | 2 | 0 | 1 |
| | | | | | |
| PET LICENSES & | May-16 | | 2016 | May-15 | 2015 |
| ENFORCEMENT ACTION | may 10 | | 2010 | may ro | 2010 |
| January to December | 100 | | 00.40 | 440 | 0500 |
| Total Licenses Sold | 169 | | 2349 | 119 | 2590 |
| Citations Issued | 20 | | 937 | 28 | 666 |
| Community Policing Hours | | | | <u>N/A</u> | N/A |
| ANIMAL BITES | May-16 | | FY16 | May-15 | FY15 |
| Dogs | 6 | | 73 | 8 | 60 |
| Cats | 0 | | 12 | <u> </u> | 10 |
| Other | 0 | | 0 | 0 | 0 |
| Other | | | | | |
| SPAY/NEUTER PROCEDURES | May-16 | | FY16 | May-15 | FY15 |
| Dogs | 33 | | 484 | 27 | 357 |
| Cats | 15 | | 354 | 16 | 170 |
| TOTAL | 48 | | 838 | 43 | 527 |
| | | | | | •=: |
| VOLUNTEER CLASSES | May-16 | | | | |
| Class | # of | # in | | | |
| Orientation | 2 | 2 | _ | | |
| Dog Training | 2 | 4 | _ | | |
| Cat Training | 0 | 0 | _ | | |
| Dog/Cat Combined | 0 | 0 | - | | |
| Lobby Greeter | 0 | 0 | - | | |
| RETURNED TO OWNER PRIOR TO |) | | | | |
| COMING TO SHELTER | ′ May-16 | | | | |
| City Pet License | 1 | | | | |
| Rabies Tag/Microchip | 7 | | | | |
| Personal Tag | 4 | | | | |
| Known Animal | 3 | | | | |
| Lost & Found Information | 0 | | | | |
| TOTAL | 15 | | | | |
| | 13 | | | | |
| Number of Visitors to the Animal | May-16 | | | May-15 | |
| Welfare Center | - | | | - | |
| | 1032 | | | 677 | |

Kennel Statistics Report Intakes from 05/01/16 to 05/31/16

| | DOG | PUPPY | CAT | KITTEN | OTHER | WILDLIFE | TOTAL |
|------------|-----|-------|-----|--------|-------|----------|-------|
| TOTAL | 102 | 24 | 58 | 81 | 1 | 44 | 310 |
| CONFISCAT | 5 | 0 | 0 | 0 | 0 | 0 | 5 |
| OWNER DIED | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| POLICE | 4 | 0 | 0 | 0 | 0 | 0 | 4 |
| DISPO REQ | 3 | 0 | 9 | 1 | 0 | 19 | 32 |
| FIELD | 3 | 0 | 9 | 0 | 0 | 19 | 31 |
| отс | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| FOSTER | 10 | 5 | 3 | 18 | 0 | 0 | 36 |
| FIELD | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| отс | 10 | 5 | 3 | 17 | 0 | 0 | 35 |
| OWNER SUF | 17 | 0 | 25 | 15 | 0 | 0 | 57 |
| FIELD | 2 | 0 | 0 | 0 | 0 | 0 | 2 |
| отс | 15 | 0 | 25 | 15 | 0 | 0 | 55 |
| RETURN | 2 | 0 | 1 | 0 | 0 | 0 | 3 |
| отс | 2 | 0 | 1 | 0 | 0 | 0 | 3 |
| STRAY | 65 | 19 | 20 | 47 | 1 | 0 | 152 |
| FIELD | 29 | 6 | 11 | 15 | 1 | 0 | 62 |
| отс | 36 | 13 | 9 | 32 | 0 | 0 | 90 |
| WILDLIFE | 0 | 0 | 0 | 0 | 0 | 25 | 25 |
| FIELD | 0 | 0 | 0 | 0 | 0 | 22 | 22 |
| отс | 0 | 0 | 0 | 0 | 0 | 3 | 3 |

Kennel Statistics Report Outcomes from 05/01/16 to 05/31/16

| | DOG | PUPPY | CAT | KITTEN | OTHER | WILDLIFE | TOTAL |
|------------|-----|-------|-----|--------|-------|----------|-------|
| TOTAL | 99 | 22 | 57 | 72 | 2 | 44 | 296 |
| ADOPTION | 52 | 13 | 27 | 18 | 2 | 0 | 112 |
| IN FOSTER | 8 | 5 | 1 | 2 | 0 | 0 | 16 |
| RESCUE GRP | 14 | 4 | 13 | 14 | 1 | 0 | 46 |
| WALKIN | 30 | 4 | 13 | 2 | 1 | 0 | 50 |
| DIED | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| IN FOSTER | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| DISPOSAL | 3 | 0 | 9 | 3 | 0 | 22 | 37 |
| CREM-PRIV | 0 | 0 | 0 | 2 | 0 | 0 | 2 |
| CREM-SHELT | 3 | 0 | 9 | 1 | 0 | 22 | 35 |
| EUTH | 5 | 1 | 17 | 1 | 0 | 0 | 24 |
| AGED | 0 | 0 | 7 | 0 | 0 | 0 | 7 |
| AGGRESSIVE | 2 | 0 | 0 | 0 | 0 | 0 | 2 |
| BEH MANAGE | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| BEH SEVERE | 2 | 0 | 1 | 0 | 0 | 0 | 3 |
| COND SEVER | 0 | 0 | 4 | 0 | 0 | 0 | 4 |
| FELV/FIV | 0 | 0 | 3 | 0 | 0 | 0 | 3 |
| FERAL | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| ILL SEVERE | 0 | 1 | 1 | 1 | 0 | 0 | 3 |
| FOSTER | 10 | 6 | 2 | 49 | 0 | 0 | 67 |
| COND MINOR | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| ILL MINOR | 0 | 0 | 0 | 2 | 0 | 0 | 2 |
| SPACE | 10 | 6 | 0 | 6 | 0 | 0 | 22 |
| TIME | 0 | 0 | 1 | 14 | 0 | 0 | 15 |
| UNDRAGE/WT | 0 | 0 | 0 | 27 | 0 | 0 | 27 |
| RELOCATE | 0 | 0 | 0 | 0 | 0 | 2 | 2 |
| RELEASED | 0 | 0 | 0 | 0 | 0 | 2 | 2 |
| RTO | 29 | 2 | 2 | 0 | 0 | 0 | 33 |
| MICROCHIP | 6 | 0 | 1 | 0 | 0 | 0 | 7 |
| PHONE | 9 | 2 | 0 | 0 | 0 | 0 | 11 |

| | DOG | PUPPY | CAT | KITTEN | OTHER | WILDLIFE | TOTAL |
|----------|-----|-------|-----|--------|-------|----------|-------|
| WALKIN | 11 | 0 | 1 | 0 | 0 | 0 | 12 |
| WEB | 3 | 0 | 0 | 0 | 0 | 0 | 3 |
| TRANSFER | 0 | 0 | 0 | 0 | 0 | 20 | 20 |
| WILDCARE | 0 | 0 | 0 | 0 | 0 | 20 | 20 |

| | TRANSFER |
|-------------------|----------|
| Wildcare Wildcare | 20 |
| Total | 20 |

Kennel Statistics Report Animals On Hand on 05/31/16

| | DOG | PUPPY | CAT | KITTEN | Total |
|---------------|-----|-------|-----|--------|-------|
| Total | 46 | 5 | 15 | 9 | 75 |
| MCCLAIN CNTY | 0 | 0 | 0 | 1 | 1 |
| NORMAN | 45 | 5 | 15 | 8 | 73 |
| OKLAHOMA CITY | 1 | 0 | 0 | 0 | 1 |

Spay/Neuter Activity Between 5/1/2016 and 5/31/2016

| | | Neuter | Spay | Total |
|-----------------------|------------|--------------------|-------------|--------------------------|
| CAT | | 3 | 7 | 10 |
| A023657 | ۵02 | 2973 | | A023822 |
| A023870 | | 2201 | | A023789 |
| | | | | |
| | | | | |
| | | | | |
| | | Neutor | Snav | Total |
| | | Neuter | Spay | Total |
| DOG | | Neuter 13 | Spay | Total |
| DOG | | | | |
| DOG A023697 | A02 | | 11 | |
| | | 13 | 11 | 24 |
| A023697 | A02 | 13 3781 | 11 | 24 A023493 |
| A023697 A023842 | A02 A02 | 13 3781 3835 | 11 | 24 A023493 A023848 |

| | Neuter | Spay | Total |
|--------|--------|------|-------|
| KITTEN | 2 | 3 | 5 |

| A023834 | A023441 | A023839 | A023270 |
|---------|---------|---------|---------|
| | | | |

| 023270 | |
|--------|--|
|--------|--|

A023405



| Place | Assignment | 15-Jan | 15-Feb | 15-Mar | 15-Apr | 15-May | 15-lun | 15-Jul | 15-Διισ | 15-Sen | 15-Oct | 15-Nov | 15-Dec | 16-lan | 16-Feb | 16-Mar | 16-Anr | 16-May | Total |
|------------------------------|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|---------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----------|
| Norman Animal Welfare Center | Groomer | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | NAWC-Bather / Groomer | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6.5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6.5 |
| | NAWC-Beautification Volunteer | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | NAWC-Cat Socializer | 0 | 0 | 0 | 1 | 1 | 3.25 | 6.5 | 16.67 | 23.5 | 10.25 | 18.45 | 34.47 | 38.4 | 66.43 | 74.97 | 67.77 | 72.37 | 435.02 |
| | NAWC-Community Outreach Volunteer | 2.5 | 5.75 | 0 | 2 | 11 | 22.5 | 2 | 7 | 3 | 5 | 4 | 8 | 3.83 | 17.5 | 0 | 22.08 | 0 | 116.17 |
| | NAWC-Dog Handler | 8.42 | 7.5 | 3.83 | 5 | 2 | 9.5 | 13 | 8.25 | 46.83 | 32 | 28.2 | 37.03 | 36.47 | 43.65 | 59.95 | 26.17 | 14.95 | 382.75 |
| | NAWC-Foster Program | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | NAWC-Laundry | 0 | 0 | 0 | 0 | 0 | 6 | 7 | 9.5 | 6.5 | 6 | 8.52 | 17.1 | 20.02 | 24.1 | 29.38 | 36.88 | 19.63 | 190.63 |
| | NAWC-Lobby Greeter | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 5 | 5 | 7.42 | 31.27 | 31.02 | 30.6 | 34.68 | 15.63 | 36.55 | 201.17 |
| | NAWC-Orientation | 0 | 0 | 0 | 0 | 1.75 | 0 | 0 | 3 | 8 | 12.5 | 4 | 7.25 | 11 | 10 | 9 | 3 | 2 | 71.5 |
| | NAWC-Photographer | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17.5 | 10.5 | 15.33 | 13.25 | 8.5 | 31.1 | 17 | 18.25 | 3 | 4 | 138.43 |
| | Other Volunteer Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand total | | 10.92 | 13.25 | 3.83 | 8 | 15.75 | 41.25 | 28.5 | 65.92 | 103.33 | 92.58 | 83.83 | 143.62 | 171.83 | 209.28 | 226.23 | 174.53 | 149.5 | 1,542.17 |

Construction/Move-in Update

Captain Arnold

Standard Operating Procedures Update

Captain Arnold Rebecca Bean

Discussion of NAWC Staffing Needs and Hours of Operation

Chairperson Mark Howery Rebecca Bean

Miscellaneous Comments